

Teachable Moments for the 2010 Classroom
DVD FAQ

Last updated: October 19, 2009

To help teachers make the most of the educational opportunities during this Olympic and Paralympic school year, all BC schools have been sent copies of the *Teachable Moments for the 2010 Classroom* DVD. To help you get the most out of this resource, we have compiled a list of questions and answers that we have received from other users. If you have any other technical support questions related to the *Teachable Moments* DVD, please send them to sharingthedream@gov.bc.ca.

Q: What type of computer do I need to use this disc?

A: The system requirements for this disc are:

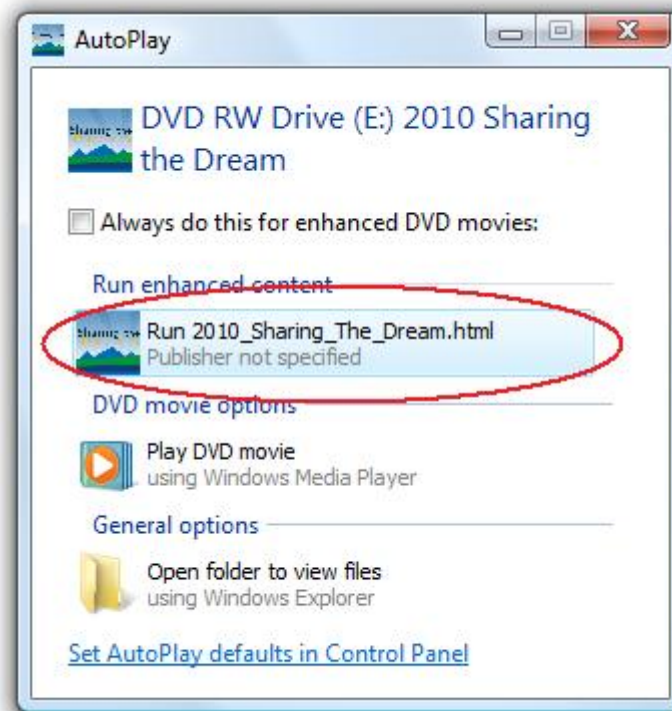
- A PC with a DVD drive and Windows XP, Vista or Windows 7 or a Mac with a DVD drive and OS X version 10.4 and up
- An internet browser (Internet Explorer version 6 and above, Firefox version 3 and above, or Safari version 3 and above)
- To view PDF resources, Adobe Acrobat Reader version 6 and above.
- To view multimedia files, Adobe Flash Player 9 and above.

Performance will vary on any systems without these minimum requirements.

Q: How do I load the electronic resources on my computer?

A: To load the computer menu, just place the Teachable Moments disc in your DVD-ROM drive. Depending on your computer's security settings, the disc menu may automatically load, or else you might see an AutoPlay menu.

If the AutoPlay menu appears on your screen, select the "Run 2010_Sharing_TheDream.html" option circled on the example below. If this does not load the Teachable Moments menu, try again, but first open your internet browser. (Internet Explorer, Firefox or Safari)



Q: The AutoPlay menu did not appear on my computer, how do I load the computer menu?

A: The security settings on some computers block AutoPlay menus, especially on networked computers with managed security settings. To load the Teachable Moments disc without the AutoPlay menu on a PC, open “My Computer” (Windows XP) or “Computer” (Vista) from the Start Menu and scan your list of drives. When you find your DVD-ROM drive, right-click on it and select “Run enhanced content” at the top of the list of options. This should load the computer resources menu.

If you try this and nothing happens, try this again, except first open your internet browser. (Internet Explorer, Firefox or Safari)

Q: When I tried to “run enhanced content,” nothing happened, even with an open browser window.

A: Again, this seems to be an issue with the security settings on some people’s computers. To try and bypass this on a PC, open “My Computer” (Windows XP) or “Computer” (Vista) from the Start Menu and scan your list of drives. When you find your DVD-ROM drive, right-click on it and select “Explore.” When you see the list of files, double-click on the file called “2010_Sharing_TheDream.html.” This should manually load the disc menu. If this does not work, try again, but first open your internet browser.